

Guide to Provider Portal Authentication using One Healthcare ID

One HealthcareID is a Security Framework that abides by Internet Standards. With your One HealthcareID (user ID) you will be able to access any of the One Healthcare applications that support the One HealthcareID - including the Provider Portal.

Use the following instructions to set up and authenticate your One HealthcareID.

Setting up your One HealthcareID

1. From the Provider Portal page, select the button that reads Log in with One HealthcareID. This will take you to the One HealthcareID site where you can create your One HealthcareID.
2. On the Sign In With Your One Healthcare ID page, select the Create One Healthcare ID link under Additional Options.

Sign In With Your One Healthcare ID

One Healthcare ID or email address

Password

Sign In

Additional options:

- Create One Healthcare ID
- Manage your One Healthcare ID
- What is One Healthcare ID?

[Forgot One Healthcare ID](#) | [Forgot Password](#)

Note: This will be your new login screen for the Provider Portal once you have set up and verified your new One Healthcare ID.

3. Follow the instructions on this page to complete the Profile and Sign In Information.
4. Be sure to save your One HealthcareID and password somewhere safe. It will be your credentials for all One HealthcareID applications.
5. When the page is complete, click the I Agree button.
6. A Verify Your Email Address window will appear and a verification email will be sent to the user.

Note: If you already have a One HealthcareID, but have never used it to log in the Provider Portal, the "Sign in now" link in the green information box on top of the page will automatically associate your One HealthcareID with Provider Portal. This also applies with all other One HealthcareID applications.

NEWS: We have migrated to One HealthCare ID for logging in. This (Please register and use now. More information can be obtained from

NEWS: Optum ID has been rebranded as One HealthCare ID. If you is to what the login is referred to, Optum ID = One HealthCare ID.

Log In with One HealthCare ID

Create One Healthcare ID

One Healthcare ID securely manages your account so that you can use one One Healthcare ID and password to sign in to all integrated applications.

Already have One Healthcare ID? Sign in now

Profile Information

First name

Last name

Year of birth

Sign In Information

Your email address

Create One Healthcare ID

Your One Healthcare ID must have:

- 6 to 50 characters
- At least one letter
- No spaces
- No letters with accents
- None of these Symbols: ! @ # \$ % ^ & * () { } [] < > # / , () . * ~

Create password

Your password must have:

- Between 8 and 100 characters
- At least 1 uppercase letter
- At least 1 lowercase letter
- At least 1 number
- No spaces and no & symbol

Type password again

You must agree to the [Terms of Use](#) and [Website Privacy Policy](#) to use the One Healthcare ID service. If you do not agree, click Cancel and do not use any aspect of the One Healthcare ID service.

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Verifying your email address

1. Within the activation email, you can activate your HealthcareID by:

Clicking the “Activate my One HealthcareID” button

OR

Entering the 10-digit activation code provided

Either of these will verify your email address and the “Email Address Verified” form will appear.

2. Click the “Continue” button to go to the Provider Portal page.

Your One HealthcareID is now ready to use.

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One Healthcare ID

Your One Healthcare ID

[Activate my One Healthcare ID](#)

If you prefer, copy this 10-digit code 7308601633 and paste it into the box for the activation code on the Activate Your One Healthcare ID page.

If you did not request an activation link or code, or if you have questions about setting up an One Healthcare ID, contact us at 1-855-819-5909 or [optum.com](#)

Note: Optum ID is being rebranded as One Healthcare ID. Although the look is changing, all of your Optum ID credentials remain the same as before.

Thank you,

One Healthcare ID

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Email Address Verified



Your One Healthcare ID is ready to use. Click the Continue button below to finish.

Continue

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Signing in with your new One HealthcareID

1. At the Provider Portal login page, enter your One HealthcareID and password and select Sign In.
2. When you first log in using your One HealthCare ID, you will receive an Access Code Notification email.
3. Enter the Access Code from the email into the Access Code field on this form.

Note: To avoid this step in the future, check the box to confirm you are logging in from the same machine/browser.

4. Select the "Next" button to return to the Provider Portal page.
5. Use your new One HealthCare ID credentials to log in. This step ties your One HealthCare ID profile to your Provider Portal identity. After successfully logging in, you will no longer have to complete this step.

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Sign In With Your One Healthcare ID

One Healthcare ID or email address

Password



Sign In

[Forgot One Healthcare ID](#) | [Forgot Password](#)

Additional options:

[Create One Healthcare ID](#)

[Manage your One Healthcare ID](#)

[What is One Healthcare ID?](#)

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Sign In: Access Code

We've sent you an email to **bil*****an@procura-inc.com**. Type the code from the message here to verify your identity and sign in. You can bypass this step in the future by checking the box.

Access Code



Still waiting for your access code? [Resend Email](#)

Check your email for a message from One Healthcare ID(noreply@onehealthcareid.com). If you don't see it, check your junk or spam folders. You may need to resend the message or add our address to your list of approved senders

Want to try something else? [Cancel and try another verification option](#)

☐ Skip this step when signing in because this device is personal or private.

4

Next

Cancel

If you'd like assistance, contact support at 1-855-819-5909 or optumsupport@optum.com.

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Please enter your login information one final time using your Provider Portal login. If you do not have a login, click "Create New Account."

Username

Enter username

Password

Password

Log In

[Create New Account](#)